

31239

In line with advice from GovCerUK, we do not provide information relating to hardware, software and systems and therefore, unfortunately, it is not possible to provide you with part of the information you have requested on this occasion.

By placing information about our systems into the public domain we would potentially be putting our IT framework at risk. This would prejudice substantially the Council's ability to effectively carry out its business if its IT framework were compromised as a consequence of the disclosure of this information.

Who is the current provider for the council's network infrastructure? - When considering network infrastructure this is specifically the switching hardware and wireless access points that may be deployed throughout the council's estate and associated cabling etc.

Our outsourced ICT provider, CGI, provide these.

How many sites does the council have responsibility for that require a network infrastructure as detailed above?

Circa 300

What manufacturer does the council use for the above-mentioned network infrastructure?

Specific details on hardware, software and systems used will not be provided for the reasons given above.

What are the approximate number of network switches deployed throughout the estate?

1262

What are the approximate number of wireless access points deployed across the estate?

2474

What is the latest Wi-Fi version the council support i.e. 802.11 b/g/n/ac/ax

Specific details on hardware, software and systems used will not be provided for the reasons given above.

Does the council provide public Wi-Fi access via its network infrastructure and wireless access points it has deployed?

Yes

How often do the council refresh the deployed network infrastructure?

These services are provided as an 'Output based Specification' as part of our outsourced ICT contract, so it is with our provider, CGI, to ensure infrastructure delivers to the agreed contractual standard.

When do the existing contracts for the switching network and wireless network expire?

These are services delivered as part of our outsourced ICT Contract, which currently expires 31/3/29 but can be extended to 31/3/35.

What vendor currently provides the council's cyber security system?

CGI provide our outsourced ICT, of which Cyber Security is a part. Specific details on hardware, software and systems used will not be provided for the reasons given above.

How many users utilise the cyber security solution?

NA – Cyber Security is a service delivered to the Council and it's users as part of our outsourced ICT contract.

How often does the cyber security solution get refreshed or upgraded?

Specific details on hardware, software and systems used will not be provided for the reasons given above.

Who provides the current cyber security solution? I.e. is this direct with the software company or through a partner?

Our outsourced IT provider CGI provide professional Cyber Security Services to the Council

When do the existing contracts for the current cyber security solution expire?

These are services delivered as part of our outsourced ICT Contract, which currently expires 31/3/29 but can be extended to 31/3/35.

How do the council purchase new hardware is this via a standard industry framework agreement or directly to the market via an open tendering process?

These are services delivered as part of our outsourced ICT Contract, which currently expires 31/3/29 but can be extended to 31/3/35.

Does the council have a fully defined IT strategy?

The Council have a Digital Strategy.

If the answer to question 10 is yes can a copy be provided?

Further details will not be provided. Specific details on hardware, software and systems used will not be provided for the reasons given above.

Can the council provide a copy of the IT departments organisational chart or if not available a list of the names and roles of those people that work in it?

Please see attached.

Finally, can the council confirm if the IT department make the final decisions with regards to purchasing new solutions for the IT environment.

All procurement must adhere to Contract Standing Orders, see link below, where any ultimate decision is made may depend on a number of factors.

<https://www.edinburgh.gov.uk/downloads/file/28816/contract-standing-orders>